



Texas Tidbits

That's Some Moxi You Have!!!! By Sherry Bogar, CMA (AAMA)

During my father's recent hospital stay I met someone



special. She had a gentle kind soul and was very loving. Her name was Moxi. When I first met Moxi, I had to watch her from afar as I was completely bewildered by her presence on the hospital unit floor; but in watching her I knew immediately what her purpose was. She was to ease the burden of those that were giving my father the care he needed, by helping with the little tasks that the RN's and PCT's just couldn't fit into their already busy day. Moxi assisted my father's nurses and PCTs with many of their smaller task's. She was able to help them pick up solid linens, bring clean linens, pick up trash, get additional supplies, including bringing additional IV flushes and more importantly she was even able to give my dad a little pick me up with a little wink and wave-all without even coming into his room. Non-care activities take up over 30% of

So who is Moxi and what difference can she make? Moxi is a socially intelligent Robot helping to support our overworked healthcare support staff in many environments. Austin based Diligent Robotics has become increasingly aware that as healthcare continues to grow, care providers have become more overloaded with non-clinical tasks that take up more time than providing patient care. In addition, we all know that healthcare burnout is inevitable. Healthcare workers face significant physical, mental and emotional challenges in the increasingly overburdened work environments and is leading to a higher turnover rate for healthcare staff. According to Andrea Thomas, CEO and Co-Founder of Diligent Robotics, "Moxi's goal as a robot is not to replace the jobs of people, but quite the opposite: to support people in their roles." She helps support clinical staff by offsetting logistical tasks that would take away from patient care. Together with healthcare facilities like Texas Health, UTMB and Houston Methodist, Diligent Robotics hopes that they can create a unity and harmony between people and AI

the clinical staffs time which can divert them from direct patient care; many of those responsible for patient care with they had more time for providing their patients with emotional support, education, care coordination, and discharge planning, care planning and timeliness of care. With the ever increasing complexities of attending to the changing conditions of patients combined with the demand in back-end tasks is a small window of time (shift), this leaves less time for the meaningful face to face contact with patients. Which is why most providers went into healthcare.



that can change the way we all take care of one another. Care is a team effort and we all need to participate.

Thank you to Diligent Robotics and UTMBs, 9th Floor Nursing Supervisor Ashleigh Thomas, RN for bringing Moxi into my life-you brought a smile to my dad's face when nothing else would (they even took Moxi to the ICU to see my dad). Moxi has given me a greater appreciation for everything we do as healthcare providers and how much work is involved with taking care of one another.

Are you doing something unique and inspiring in your medical office or community? We are always looking for new and inspiring articles. Please send them to info@mytmsa.org.



TSMA Education and Chapter News



***2019 TSMA Annual Conference
May 3-5, 2019
College Station, TX***

Registration is NOW open!!!!

Details posted on our website, but we have some pretty spectacular speakers and have two special segments for our students planned-they should bring their resumes, dress professionally and be prepared to put their best foot forward! We have the Houston Bar Association Speaking, a representative from Scotty's House and are now in talks with the FBI to come out and speak. Texas A&M Mays College Career Counselors will be on site for our new student forum.

We have taken on a special project-we have agreed to support Scotty's House this year by donating adult gender neutral pajamas. Scotty's House is an amazing child advocacy program that supports the Brazos Region. They will be speaking to us about how to be a better Child Advocate and proper reporting steps. At the end of the conference we will present Scotty's House with a the donations and hopefully a nice check to help support their mission of taking care of our children.

Our host venue Hilton College Station and Conference Center still has rooms available. Please reach out to them and identify yourself as a TSMA member and they will give you a special rate for the weekend. There will be tons of fun things to do in the area including First Fridays in Bryan - a great street fair with lots of food and music for you to enjoy. We will have our Silent Auction, Ways and Means tables for the chapters, and a raffle for some great prizes including a weekend for two at the Hilton College Station.

Please plan on joining us!!!!

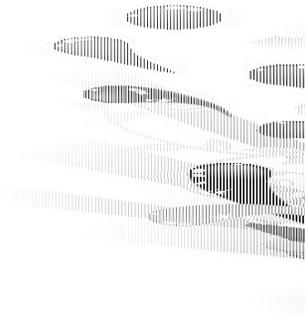
10-12 CEUs planned, Student Activities and a fun tours planned for the weekend. Weekend and one day sessions will be offered.

ARE YOU INTERESTED IN ATTENDING, BUT WOULD LIKE TO SHARE A ROOM OR RIDE SHARE?

Several Members have reached out and would like a roommate for the weekend. If you are interested in rooming with another member please contact them directly:

1. Stacey Herzog (Austin area-ROOM) staceyherz@aol.com
2. Several Bay Area Members (south Houston-RIDE) bayarea@mytsma.org

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- TSMA is hard at work to produce great opportunities and collaborate with other special organizations for our best learning opportunities in the upcoming year. We kicked off the year with a great Winter Meeting in Kerrville, passed a new by-law and even presented some great CEUS. Every guest walked away with a little token of appreciation from the Kerrville Convention Bureau. There will be several opportunities this year to get your CEUS and learn more about how TSMA does business.
 - Dallas, NEH and Bay Area are reaching out to their members by having monthly/quarterly meetings with CEUS available for no charge or nominal charge. We are looking forward to hearing from Bexar soon as they are hard at work reorganizing their chapter. If you are interested in helping the Bexar County Chapter reorganize please contact Joanie Vanderbrink at [BEXAR COUNTY'S EMAIL](mailto:joanie@bexarcountytexas.org). Look for more information for a great event co-hosted by NEH and Bay Area this summer. It will be a fun filled event with CEUS, Networking opportunities and an opportunity to team build with family and friends.
 - LaTonya Jones, CMA (AAMA) our current TSMA president recently made the jump back to the clinical world-she is putting her masters degree to work She is a clinical implementation manager for Wellmed, the company that is helping United Health Care get into the healthcare business. Even in the clinical world she is hard at work paving the path for other CMAs. She has convinced them that hiring only CMA's can help them prosper and grow because of the ability for CMA's to multi-task.



It's easy to join our mailing list!

Just send your email address by text message:

Text
T SMAEBLAST
to **22828** to get started.



Message and data rates may apply.

Mailing List Changes

We will be updating our mailing lists in the future. We will be adding segments and your interests. You will be able to select what information you want to get from us such as: Newsletters or Event Notifications. Keep your eyes peeled

Please share the E-Blast request-T SMAEBLAST. Have them text us to get added to our lists.



on CEU's, ABC's and many other benefits including college credits towards several degrees with Excelsior College. The AAMA is hard at work supporting medical assistants scope of practice while promoting the use of medical assistants in healthcare.

AAMA BENEFITS INCLUDE: Excelsior College Credits

don't forget with your membership for AAMA it also automatically entitles you for TSMA Members Exclusive Benefits
TSMA PERKS

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[Baylor Website](#)



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Locations in Galveston, League City and Angleton

[UTMB website](#)



Texas Diabetes and Endocrinology is located in Austin.

[Texas Diabetes & Endo Website](#)

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